

CHC33021

Certificate III in Individual Support (Disability)



23/24

COURSE BROCHURE



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About Train2Care



Small Classes

Classes of no more than 20 learners in our Workshops. This ensures we're able to focus on the individual learning outcomes, giving more time to each person. It's important to us that you understand everything there is to providing individualised care.



Nationally Recognised Training

Nationally Recognised Training is any program or training that leads to vocational qualifications and credentials recognised across Australia. Upon successful completion of any of our courses, you will hold a Nationally Recognised qualification from Train2Care.



Expert Academic Staff

Our trainers have the credentials to back it up. We hire only qualified trainers and assessors with Industry Current Experience, Skills and Knowledge. Our trainers are here to help you achieve success in both the work place and training.



Help and Support

Train2Care provides a caring and supportive environment for our students. Working directly with the disability services sector, our staff understand the importance of mental and physical health and the stress that can sometimes come with studying. Our friendly staff and trainers are here to help encourage and support students along their journey at Train2Care.



Specialised Training Workshops

All new students will undergo clinical care training workshops delivered by an experienced in-house clinical care nurse. Students will learn specialised and general on-the-job skills such as enteral feeding, bowel management care, medication administration, understanding individualised support plans, manual handling, catheter care, mental health care and more!



Blended Learning Delivery

Students will initially be required to attend our compulsory Clinical Care Training workshops. Once completed, all learning and assessment will be delivered online. You'll be able to learn from anywhere, with classes delivered and available to access virtually, online. Students will have access to our state of the art e-learning platform to complete assessments remotely.

Course Summary

If you're keen to build a rewarding career in disability, the CHC33021 - Certificate III in Individual Support (Disability) is a specialised qualification that can train you up for entry-level positions in disability support. This course will have you learn the fundamentals of disability care, which can prepare you for the career pathways of a Community Care Worker or Disability Support Worker.

Whether you're looking to enter the community services industry or simply want to create a positive impact for individuals with disabilities, this course can help you develop the practical skills needed to prepare for all situations involved with disability work. Plus, you'll get the opportunity to undergo work placement where you can put your skills into practice.

What you'll learn

The CHC33021 Certificate III in Individual Support (Disability) is used for learners transitioning into roles which specialise in providing care and support to individuals who due to a disability, require care. Learners will develop the skills to follow an individualised care plan in a community or residential environment and use their judgement in a variety of situations as well as have knowledge of related theoretical, procedural and factual details.

From this course, you'll learn to:

- Work with diverse people
- Communicate and work in health or community services
- Provide individualised support
- Support community participation and social inclusion

Other personal skills you may learn along the way:

- The ability to work autonomously
- Cultural sensitivity
- Conflict resolution
- Complex problem-solving

Career Opportunities

You will graduate with the skills and qualification to confidently work in a large number of roles, such as:

- Care Service Employee
- Disability Support Worker
- Home Care Assistant
- Community Care Worker



Pathways

Pathways from this qualification: Upon completing this course, candidates may progress to higher level qualifications with alternative registered training organisations such as:

CHC43015 Certificate IV in Ageing Support

CHC43121 Certificate IV in Disability Support

HLT54121 Diploma of Nursing

CHC52021 Diploma of Community Services

CHC33021: Certificate III in Individual Support (Disability)

This qualification reflects the role of workers in the community and/or residential setting who follow an individualised plan to provide person-centred support to people who may require support due to ageing, disability or some other reason. Work involves using discretion and judgement in relation to individual support as well as taking responsibility for own outputs. Workers have a range of factual, technical and procedural knowledge, as well as some theoretical knowledge of the concepts and practices required to provide person-centred support.

To achieve this qualification, the candidate must have completed at least 120 hours of work as detailed in the Assessment Requirements of the units of competency.

Entry Requirements

- All learners must be at least 18 years of age.
- All learners must complete a language, literacy and numeracy skills assessment at the time of enrolment, or alternatively provide a copy of a Certificate or Statement of Attainment for a Certificate II qualification or higher or equivalent.
- All learners must be able to show a genuine interest to work in the disability services sector.

Placement Requirements

Learners must meet the following requirements prior to commencing work placement:

- Undergo or provide evidence of required vaccinations / immunisations
- Complete a Police Check or NDIS Clearance Certificate (preferred)
- Provide evidence of a valid Australian driver's license
- Provide evidence of rights to work in Australia
- Complete a Working with Children's Check
- Provide evidence of a valid First Aid Certificate
- Display a genuine interest and desire to work in the disability services sector

Unique Student Identifier

Each student studying at Train2Care must provide their USI (Unique Student Identifier) before they are to commence their studies. For those who do not have a USI, create one at:

<https://www.usi.gov.au/students/get-a-usi>

Train2Care will ensure that students have sufficient time to complete the above requirements prior to commencing work placement





Mode of Delivery **BLENDED**

(Blended: online real time virtual tutorials with on campus health care skills training in a simulated environment + e-learning assessments).

The course is provided via a Blended mode of delivery. It will be delivered over 1280 hours (12 months) including theory, self-paced structured e-learning, face to face workshops and a minimum 120 hours of work-based training / professional experience placement (PEP).

Course Journey

- Learners will undergo Student Orientation prior to commencement with Train2Care
- Up to 80 contact hours will be delivered face to face via in-house workshops to develop essential skills and knowledge for future carers
- 7 hours structured and recorded theory will be delivered by a trainer and assessor each week, accessible online
- Up to 7 hours of structured e-learning will be recommended to students each week
- 3 hours of e-learning assessment time is recommended each week

- Students will commence work placement from the first term and must complete a minimum 120 hours by the end of their course
- Structured e-learning must be completed each term to progress in the course
- Students are encouraged to undertake up to 10 hours of unsupervised learning each week

Credit Transfers and Recognition of Prior Learning (RPL)

Train2Care within its licensing or regulations, accepts and provides credit to students for nationally recognised units of competency and/or modules.

We have a Recognition of Prior Learning (RPL) process in place for students who want to apply for recognition of their existing skills and knowledge relevant to the units of competencies within the relevant accredited training program. Students may have achieved these skills and knowledge from previous qualification, formal training or workplace training or experience. This may reduce the number of units to be completed for the qualification*.

If you want to apply for a credit transfer for RPL prior to your enrolment, please contact us!

CHC33021 Certificate III in Individual Support (Disability)

The CHC33021 comprises of 15 units 9 (nine) Core Units and 6 (six) Elective Units have been specifically chosen for the Disability specialisation of CHC33021 Certificate III in Individual Support (Disability). The course delivers training to students with particular focus on working in range of general individualised support settings. Patients typically require a low level of support from care workers.

Core Units

CHCCCS031

Provide individualised support

CHCCCS038

Facilitate the empowerment of people receiving support

CHCCCS040

Support independence and wellbeing

CHCCOM005

Communicate and work in health and community services

CHCDIV001

Work with diverse people

CHCLEG001

Work legally and ethically

CHCCCS041

Recognise healthy body systems

HLTINF006

Apply basic principles and practices of infection prevention and control

HLTWHS002

Follow safe work practices for direct client care

Electives

CHCDIS011

Contribute to ongoing skills development using a strengths-based approach

CHCDIS012

Support community participation and social inclusion

HLTAID011*

Provide first aid (see below)

CHCDIS020

Work effectively in disability support

CHCCCS044

Follow established person-centred behaviour supports

HLTHPS006

Assist clients with medication

*Note: You will be required to complete HLTAID011 Provide first aid with another provider

CHC33021 Certificate III in Individual Support (Disability)

Course Fee

\$3000

Payment plans available?

Yes

Duration

52 weeks over 4 terms, consisting of

- 10 weeks of study each term
- 3 weeks holiday each term

Delivery Methods

Face to face workshops
Virtual classroom based learning
E-Learning quizzes
E-Learning modules
Portfolio assignments
Self-study

Delivery Methods

Students will be required to undertake work placement for a minimum 120 hours, completed by the end of their course.

Entry Requirements

Refer to entry requirements above

Student Support

Our Student & Administration Support team are available from 9:00am to 5:00pm AEST Monday to Friday to provide you with relevant administrative support.

Our responsive and passionate Trainers are available to provide online support and assistance with your learning and assessment queries.

Individual needs (if any) will be addressed with our best efforts prior to enrolment and during your time with us.

Career guidance and assistance is available to help with your career goals.

Our Disability Care E-learning Library is available to support you with your learning goals.





Fee Information

What's included in my course fees?

- Support – dedicated in campus and online learning support
- Access to our Disability Services Online E-Learning Library for additional learning
- Access to the E-Learning platform containing all of the learning and assessment materials for your course.
- Clinical Care Workshops to give you the best and most current Health Care Industry skills.
- Nationally recognised qualification – graduate with an Australian qualification recognised by universities and employers all across Australia.
- The Terms & Conditions of a student's enrolment, and the availability of the complaints and appeals processes, does not remove the right of the student to take action under Australia's consumer protection laws.

Important Information

- Fees do not include the issue of any hardcopy texts (where applicable).
- All nationally recognised courses are exempt from the payment of GST. GST does apply to all short courses and miscellaneous charges such as dishonour of direct debit fees.
- All fees must be paid in full before students can be issued with any certificate relating to their achievements.
- Students will meet their own costs in relation to access to computer systems, internet, travel, accommodation, meals, applicable to enable their participation in the course.

Credit transfer administration fee	Nil
Dishonour direct debit payment fee	\$10
Copy fee - where a student requests a photocopy of their student record	\$10
Re-issuing a certificate, qualification, or a statement of attainment	\$50
Re-assessment fee	\$200
RPL assessment fee (per unit)	\$200

Important Information

Students will be offered three (3) assessment opportunities during a normal training program for each assessment event. The re-assessment fee will only apply if the student chooses to seek additional assessment opportunities. The re-assessment service includes individual re-training to prepare the student for the re-assessment

Frequently Asked Questions

Refunds

Can I get a refund for my course?

Yes - if you give notice to cancel your enrolment 10 business days or more prior to the commencement of a training program, you will be entitled to a full refund of the course fees paid. If you give notice to cancel your enrolment 9 business days or less prior to the commencement of a training program, you will be entitled to a refund of up to 75% of the course fees paid.

If you give notice to cancel your enrolment within 28 days of your course commencing, you will be entitled to a refund of up to 25% of the course fees paid. If you cancel your enrolment after 28 days of your course commencing, you will not be entitled to a refund of any fees paid.

The amount retained by Train2Care is required to cover the costs of staff, learning materials and resources which will have already been committed based on your initial intention to undertake the training.

How do I get a refund?

To apply for a refund, you are to complete a Payment Refund Form once you have withdrawn from your course. Where refunds are approved, the refund payment will either be paid via the credit or debit card you had used to pay for your course, or via bank transfer using the authorised bank account nominated by you. This payment will be made within 10 business days from the time your refund request is approved.

Are my fees protected in case I need a refund?

Yes – Train2Care has a responsibility to protect the fees paid by students. To meet this need, Train2Care will only accept an initial payment of no more than \$1,500 from each student prior to the commencement of their course. This fee protection arrangement complies with the national standards designed to limit the amount paid by a student in advance of services being delivered.

Payments

When and how do I pay?

Fees are payable when an invoice is received. Invoiced fees must be paid in full within 7 days of receiving the invoice from Train2Care unless otherwise stated. Train2Care may cancel and enrolment or discontinue training if fees are not paid by the due date. For direct debit arrangements, payments will begin be deducted from the nominated account of your choice as per the payment plan.

What payment methods are available?

Payment methods include bank transfers, payment via debit or credit card and regular direct debit arrangements.

Do you offer payment plans?

Yes, we do. Please refer to our 'Schedule of fees and charges' for more information.

Frequently Asked Questions

Terms & Policies

Changes to terms and conditions

Train2Care reserves the right to amend the conditions of the student's enrolment at any time. If amendments are made that affects the student's enrolment, the student will be informed 7-days prior to the changes taking effect.

Where can I get full information about Train2Care's policies, procedures and student supports services?

Find it at our website: www.train2care.com.au. Scroll down to the sitemap in the footer section for more information.

Course Work

How will I get access to the class schedule and timetables?

The class schedule and timetable will be sent to via email prior to the start of each new term.

Do you assist with finding work placement?

Yes, we have partnered with Care1 to organise guaranteed work placement. You may also wish to find your own work placement. Arrangements can be made between Train2Care and a work placement provider of your choice.

What technological resources do I need to complete this course?

- A computer or laptop
- A working internet connection
- Microsoft Office (or it's free, open source equivalent Open Office)
- Adobe Reader (free)
- Access to a printer
- Your computer will need to have the most up to date version of Java (free)

Qualification & Employment

Do you guarantee a certificate?

We do not. You must satisfactorily complete all your knowledge assessments and all assessments during work placement to qualify for a certificate.

Do you guarantee a job?

We do not guarantee a job. Our partner provider Care1 may from time to time have employment opportunities available which may be offered to students of Train2Care.



